



Dear Guest,

thank you for choosing Borgo Etrusco. Please read the following suggestions to spend a pleasant stay in our complex.

You can find the opening hours at the Reception.

Rules of behavior

The car must be parked in the right parking space. Each apartment has its parking number. You are pleased to place the paper with your parking and apartment number on the dashboard of your car.

The speed limit is 5 km/h. Please pay attention to the presence of children on the street. The use of the horn is restricted to case of emergency.

You are not allowed to wash your car into the resort.

It is not allowed to park your cars, bikes or other vehicles in the public space.

In our complex it is permitted the entrance of your pets. They must be on a leash and the use of a muzzle is required. You are pleased to pick up the droppings of your pets. Animals **cannot** enter in pool and solarium.

You are pleased to respect the silence from 13:00 to 16:00 and from 23:00 to 9:00. It is not allowed to use radio, television and musical instruments with a loud volume.

The use of swimming pool is only for our clients. The opening hours are from 9:00 to 13:00 and from 15:30 to 19:00. You are pleased to use this area like an amusement space and like a relaxing space paying attention to respect the other guests. When the swimming pool equipment is not used, you are pleased to do not reserved it with your own things. When you forget something at the swimming pool you can find it at the Reception. The rules of the swimming pool are exposed at the entrance. Children under 12 must be accompanied by an adult.

You can guest your relatives or friends in our structure advising our Reception.

You have to request for extra change and extra cleaning at the Reception until 9:00. Your request will be expired before 16:00.

It is allowed to put the washing out only in the apartment area.

At the moment of your departure you are pleased to turn off air conditioning and to take the garbage at the proper area.

In the structure it is not allowed to use combustible materials to barbecue. You may use electric or gas barbecue in the respect of the other guests.

The management disclaims all responsibility for loss due to theft.

Equipment

In the structure it is possible to use the washer and dryer machine all day long. It is located under the swimming pool and it is usable with euro.

In the nearby our swimming pool there is a small playground for children. They must be accompanied by an adult.

Facilitations

To take advantage of our facilitations with restaurants, beaches, parks, museums and many other structures, you are pleased to ask for the information at the Reception.

Telephone numbers

- Reception #9
- In case of emergency you can call the number 0039335/7020065. For any other information about extra change, extra cleaning and other problems you are pleased to ask all the information at the Reception opening time.
- Carabinieri 112
- Police 113
- Fire Department 115
- Health Care 118
- Sea Emergency 1530
- Pharmacy Petitto Via Aurelia, 20 Scarlino Scalo 0566/35019
- Hospital of Grosseto 0564/485111
- Hospital of Massa Marittima 0566/909111

Borgo Etrusco is certified according to Quality (ISO 9001), Environment (ISO 14001) in 2014 and Safety (OHSAS 18001) in 2015. For more information and to view the policy you can ask at the reception or view our website www.borgoetrusco.com.

We also ask their cooperation in the environment:

- Remember to switch off the air conditioning and lights when you leave the apartment.
- It is recommended to use the air conditioner with doors and windows closed.
- Help us to separate the waste using the right bins at the garbage.

Thank you for the attention. We wish you a good holiday in Borgo Etrusco.

The management

BORG ETRUSCO S.p.A.

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Capitale Sociale Euro 150.000 i.v.

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